(b) Some of the Enquiry Clerks belong to Sub-division No. Ill at M.B. Road and Aram Bagh. Their names are S/Sh. Chandar Bhan, Ram Bahadur, Bhushan Kumar and Vishesh Kumar.

(c) and (d) Representations have been received from some of the affected employees. There is no post designated as 'Enquiry Clerks' in CPWD in the Workcharged Establishment. Therefore, CPWD is considering regularisation of these workers in some other equivalient category.

CPWD service centres in South Avenue and North Avenue

3641. SHRI ANANTRAY DEVSHANKER DAVE: Will the PRIME MINISTER be pleased to state:

(a) whether Government have examined/monitored the functions/ service and non-cooperative attitude of CPWD service centre staff and officials in South Avenue and North Avenue, New Delhi towards MPs;

(b) if so, the details of the monitoring work carried out during the last three years;

(c) the shortcomings noticed by Government as a result thereof;

(d) the number of complaints received daily during the said period and how many out of them were rectified, rejected, pending and yet to be attended;

(e) what stern action has been taken by Government in this regard; and

(f) the total amount of over time allowance paid to employees during the said period, month-wise and the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN AFFAIRS AND EMPLOYMENT AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (DR. TJ. VENKATESWARLU): (a) to (e) The maintenance works of residences of Members of Parliament by all the service Centres of CPWD including South Avenue and North Avenue are regularly monitored and monthly abstract of complaints received and attended to within the stipulated time frame. These monthly abstracts of complaints received and attended are sent regularly to House Committee, Lok Sabha and Rajya Sabha. Apart from this, the Service Centres, are visited regularly by different officials of CPWD. To get proper feed back on the complaints attended by the service centres, a system of inspection card has also been introduced on which remarks of honourable MPs are obtained from time to time. No complaint regarding non-cooperative attitude of staff and officials of CPWD Service Centre of South Avenue & North Avenue has been received recently.

The complaints attended by North and South Avenue Service Centres during the last three years are given in statement (see below).

The complaints which have remained pending beyond 48 hours are of the nature of special repair like replacement of floor etc. and items which are not required normally and are to be procured specifically.

No shortcoming has been noticed in the functioning of Service Centres of South & North Avenue and as such no stern action has been needed so far.

(f) Details of overtime allowance paid to employees is given in statement II (see below). Reasons for giving overtime are duties on holidays, urgent work beyond duty hours and maintenance of essential service round the clock. Since complaints from the Hon'ble Members could not always be attended during the normal working hours the work charged staff and regular authorised staff had to be engaged on overtime to attend to the pending complaints during off duty hours.

Statement-I

The complaints attended by North and South Avenue Service Centres during the last Three Years

ANNEXURE 'A'

CIVIL ENGINEERING

NORTH/SOUTH AVENUE

Month	Total complaints	Attended of same day	Attended within 48 hours	Attended after 48 hours
January 94	2807	2725	64	18
Feb. 94	2845	2792	38	15
March 94	2999	2867	113	19
April 94	33J66	3204	133	29
May 94	3356	3236	93	27
June 94	3366	3047	274	45
July 94	3598	3316	235	47
Aug. 94	3301	3038	232	31
Sept. 94	3290	3062	198	30
Oct. 94	3636	3242	236	158
Nov. 94	2978	2764	151	63
Dec. 94	3373	3109	180	84
Total	38915	36402	1947	566
Jan. 95	2902	2731	135	36
Feb. 95	2738	2683	21	34
March 95	3320	3088	183	49
April 95	3237	2773	369	95
May 95	3887	3747	93	47
June 95	3115	2855	181	79
July 95	2782	2581	174	27
Aug. 95	3989	3381	488	120
Sept. 95	4269	3841	386	42
Oct. 95	3535	3186	306	43
Nov. 95	3623	3328	223	72
Dec. 95	4059	3946	78	35
Total	41456	38140	2637	679
Jan. 96	3167	3093	45	29
Feb. %	2895	2g90		5
Mar. 96	3062	3048		14
April 96	2336	2326		10

Month	Total complaints	Attended of same day	Attended within 48 hours	Attended after 48 hours
may 96	2928	2922		6
June 96	2970	2961		19
July 96	3566	3509		57
Aug. 96	3998	3978	1	19
Sept. 96	3856	3835	4	17
Oct. 96	3984	3953		31
Nov. 96	4552	4518		34
Dec. 96	1603	1597		6
Total	38917	38620	50	247

ELECTRICAL ENGINEERING

North Avenue

Month	Total no. of comp-laints received	Attended within 24 hr:s	Attended within 48 hrs	Beyond 48 hrs.
01/94	2281	22.71	10	NIL
02/94	1438	1432	6	NIL
03/94	1510	1303	7	NIL
04/94-	1580	1575	5	NIL
05/94	1611	1609	2	NIL
06/94	1680	1675	5	NIL
07/94	1700	1692	8	NIL
08/94	1805	1801	4	NIL
09/94	1770	1768	2	NIL
10/94	1570	1565	5	NIL
11/94	1805	1800	5	NIL
12/94	1820	1815	5	NIL
01/95	1550	1546	4	NIL
02/95	1738	1730	8	NIL
03/95	1469	1460	9	NIL
04/95	1569	1566	6	NIL
05/95	1546	1541	5	NIL
06/95	1639	1536	3	NIL
07/95	1988	1980	2	NIL
08/95	1997	1991	6	NIL
09/95	1610	1603	7	NIL

Month	Total no. of comp-laints received	Attended within 24 his	Attended within 48 hours	Beyond 48 hours
10/95	1681	1675	6	NIL
11/95	1698	1693	5	NIL
12/95	2198	2190	8	NIL
01/96	2066	2060	6	NIL
02/96	1630	1625	5	NIL
03/96	1622	1620	2	NIL
04/96	1480	1490	10	NIL
05/96	1582	1575	7	NIL
06/96	1582	1575	6	NIL
07/96	1995	1991	4	NIL
08/96	1688	1680	8	NIL
09/96	1556	1550	6	NIL
10/96	1494	1489	5	NIL
11/96	3158	3148	10	NIL
12/96	3322	3302	10	NIL

South Avenue

Month	Total no. of comp-laints received	Attended within 24 hrs	Attended within 48 hrs	Beyond 48 hrs.
01/94	1830	1020	10	NIL
02/94	1610	1601	9	NIL
03/94	1711	1700	11	NIL
04/94	1549	1511	8	NIL
05/94	1605	1600	5	NIL
06/94	1480	1469	11	NIL
07/94	1740	1732	8	NIL
08/94	1882	1877	5	NIL
09/94	1452	1443	9	NIL
10/94	1311	1303	8	NIL
11/94	1412	1406	6	NIL
12/94	1674	1662	12	NIL
01/95	1595	1585	7	NIL
G2/95	1168	1161	7	NIL
03/95	1281	1273	8	NIL
04/95	1417	1407	10	NIL
05/95	1588	1581	7	NIL

Month	Total no. of comp-laints received	Attended within 24 hrs	Attended within 48 hours	Beyond 48 hours
06/95	1465	1460	5	NIL
07/95	1610	1599	11	NIL
08/95	1807	1797	10	NIL
09/95	1474	1463	11	NIL
10/95	1420	1410	10	NIL
11/95	1520	1513	7	NIL
12/95	1479	1473	6	NIL
01/96	1428	1419	9	NIL
02/96	1284	1276	8	NIL
03/96	1387	1378	9	NIL
04/96	1207	1201	6	NIL
05/96	1374	1370	4	NIL
06/96	1392	1286	6	NIL
07/96	1819	1811	8	NIL
08/96	1765	1758	7	NIL
09/96	1965	1957	8	NIL
10/96	1535	1526	9	NIL
11/96	1856	1849	7	NIL
12-96	2159	2150	9	NIL

Statement-II

CIVIL ENGINEERING

Payment on Account of overtime Allowance in respect of the Staff Engaged at North and South Avenue Under Parliament Works Division No. III

MONTH & YEAR	AMOUNT (RS.)
YEAR 1994	
01/94	—
02/94	117899
03/94	179874
04/94	93074
05/94	178210
06/94	182862
07/94	209210
08/94	195545
09/94	66954
10/94	187427
11/94	193123
12/94	183579
YEAR 1995	1787757
01/95	147454
02/95	2032281
03/95	271046
04/95	159915
05/95	243445
06/95	191859
07/95	248790
08/95	187629
09/95	225079

MONTH & YEAR	AMOUNT (RS.)
10/95	202092
11/95	314041
12/95	211174
YEAR 1996	2605805
01/96	183158
02/96	347590
03/96	163880
04/96	242965
05/96	226670
06/96	202089
07/96	215930
08/96	98485
09/96	480089
10/96	335010
11/96	327364
12/96	331618
	3154848

ELECTRICAL ENGINEERING

Details of over time Allowance in Respect of Work Charged Staff

Period	Amount of OTA Paid in North Avenue	Amount of OTA Paid in South Avenue
01/94	46,187	43,787
02/94	36,955	26,641
03/94	36,906	32,873
04/94	51,544	39,604
05/94	56,699	43,564
06/94	63,571	48,815
07/94	38,647	34,092
08794	42,511	37,501
09/94	47,665	42,047
10/94	38,340	31,472
11/94	42,174	34,620
12/94	47,286	38,816
01/95	36,590	36,785
02/95	40,249	40,464
03/95	45,128	45,368
04/95	38,668	37,382
05/95	42,535	41,121
06/95	47,690	46,105
07/95	42,203	34,681
08/95	46,424	38,149
09/95	52,051	42,773
101/95	46,450	37,172
11/95	51,095	40,889
12/95	57,287	45,846
01/96	29,343	31,794

Period	Amount of OTA Paid in North Avenue	Amount of OTA Paid in South Avenue
02/96	32,277	34,973
03/96	36,190	39,213
04/96	39,494	35,059
05/96	43,443	38,564
06/96	48,708	43,239
07/96	41,196	36,286
08/96	45,315	39,914
09/96	50,808	44,753
10/96	47,810	46,932
11/96	52,591	51,625
12/96	58,965	57,882

Vacant Quarters in timarpur

3642. SHRI RAHASBIHARI BARIK: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that a number of quarters in Timarpur in Delhi are lying vacant; if so, what are the details in this regard and since when these are lying vacant;

(b) when these quarters were last vacated;

(c) what are the reasons for keeping these quarters unallotted for such a long period; and

(d) by when all the vacant quarters would be allotted to eligible Government servants?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN AFFAIRS AND EMPLOYMENT AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (DR. U. VENKATESWARLU): (a) to (d) Vacation/allotment of accommodation is a continuous process. As and when a vacancy is reported, the same is allotted at the earliest. However, sometimes due to repairs, refusals to accept the accommodation offered, technical acceptance of the offer of the allotment etc. a particular flat is not physically occupied for quite sometime and it gives an impression that the allotment are not being made. However, all efforts are being made by the Directorate of Estates to allot vacant quarter in general pool, including those at Timarpur, without any loss of time.

Sewage Treatment Plants in Cities

3643. PROF. RAM KAPSE: Will the PRIME MINISTER be pleased to state:

(a) whether Government's attention has been drawn to the newsitem published in the Hindustan Times dated 9th March, 1997 under the caption "Sewage treated in eight towns only in India";

(b) if so, the action proposed to be taken in the matter;

(c) whether Government are aware that untreated sewage is carried into the rivers, causing contamination; and

(d) if so, the details of steps taken to instal sewage treatment plants in urban centres of the country?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN AFFAIRS AND EMPLOYMENT AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (DR. U. MINNKATESWARLU): (a) Yes, Sir.